

S IDENTITY THEFT & FRAUD SAFETY

1 DID YOU KNOW?

Nearly 1 in 10 Canadians will experience identity theft. With the availability of flexible technology and the lack of awareness around privacy, this number could steadily rise.

2 YOU CAN PREVENT THIS!

You may prevent fraud or identity theft if you:

- Familiarizing yourself with phishing scams.
- Avoid carrying your passport, SIN, Birth Certificate, or Permanent Residency cards. These IDs do not need to be used daily.
- Always use caution when online banking in a public place
- Never disclose personal information over the phone or Internet unless you have verified its source. Ask questions instead of answering them.
- Invest in a document shredder.
- When receiving emails, always check the email address for any oddities.

3 NOW WHAT?

If you suspect you have been a victim of fraud or identity theft you can:

- Stop all communication with the caller or emailer.
- Gather all records you have of the call or email. You can save the email, which will preserve the metadata that can be used in an investigation.
- Notify your financial institution and other companies where you have an account that may have been affected.
- Change all your passwords to your accounts, including social media.
- Install anti-spyware & VPN on your devices & perform regular scans.
- Do not send your personal, credit card or online banking details online.
- Put an alert on your credit report by contacting [Equifax Canada](#) or [TransUnion Canada](#). Monitor regularly.

Download the Seneca SAFE APP today!

