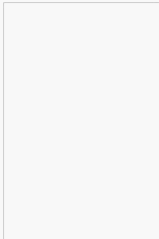


# Get to know the Seneca Safe App

Version 3

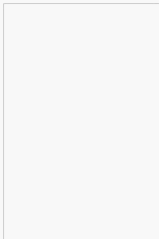
Published 8/17/2023 by **Nick Farro** Last updated 1/11/2024 3:16 PM by **Jenny Wu**



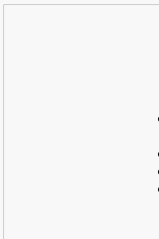
The Seneca Safe App is an essential tool to enhance your safety at Seneca College. The app will send you important safety alerts and can provide instant access to campus safety resources.

Let's take a moment to explain each of the features of the App.

**Emergency Contacts:** The Emergency Contacts feature will provide direct access to 911 or Campus Security. This feature will also provide the option to report non-Emergency related events to Local Police or Security.



**Mobile Emergency Phone:** The Mobile Emergency Phone feature can instantaneously send your location to Campus Security. This will also simultaneously connect you to Security so you can speak to them live.

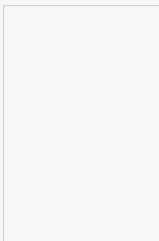


**Report a Tip:** The Report a Tip feature will give you a few options to report a tip or provide details regarding an incident.

- In-App Security Tip will provide you with a reporting form that can be sent to Security. This form will gather basic contact information along with details regarding an incident.
- Phone Tip Line will provide you with direct access to
- call Campus Security.
- Chat with Campus Security will give you an option to open a live chat box where you can speak to a Security Official.

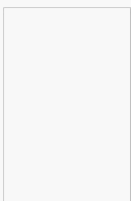
**Emergency Response Plans:** Here you will find additional information to help you react during different emergency situations. Some situations include: Earthquakes, Fires, Hold and Secure, and Medical Emergencies.

**Work Alone:** The Work Alone feature provides you with a safety tool to keep you safe while working alone or in an uncomfortable environment. Once you start a WorkAlone Session, you can set the "check in" intervals. At your preset interval timings, you will receive an alert to check in. If you fail to check in, Campus Security will be alerted and will attend your location to make sure you are safe.



**Friend Walk:** With the Friend Walk feature, you can send a request to a friend, and they can watch your trip using your GPS. With this feature, your friend can notify emergency services or Campus Security if your location does not match your trip. You will also have a panic button option which will notify your friend that you need assistance. You also have the option to call for emergency services yourself.

**Security Map:** This feature will provide you with a map of each selected campus. Highlighted on each map will be the location of the Campus Security Office.



## Safety Tool

**box:** This feature puts all your safety tools in one place.

- You will have an option to share your GPS location with a friend.
- You can request a Campus Safe Walk from a selected campus.
- The working alone feature is accessible here also.
- You can share the app with a friend.
- There is an option to engage your phone's flashlight.
- You can also view the previous communications sent by the Seneca Safe App

**Support & Resources:** This feature provides links, contacts and information for different resources available. These include:

- Counselling & Accessibility Services
- Medical Support
- Sexual Assault and Sexual Violence Support
- Employee Assist Plan
- Off Campus Resources

tags : safe, safety, security, seneca-safe, workalone