

Who We Are

Version 4

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The Accessible Learning Services (ALS) team is dedicated to ensuring that all students and apprentices have an equal opportunity to succeed in their educational pursuits. We collaborate with faculty and college stakeholders to implement strategies and provide academic accommodations and support.

Our Team

Our teams consist of Accessibility Counsellors, Learning Strategists, Assistive Technologists, Service Advisors, Intake Coordinators, Office Assistants and a variety of support roles.

Accessibility Counsellors (AC)

Our AC's hold professional degrees in Counselling and Accessibility-related fields and balance their theoretical background with extensive practical experience and members of professional colleges which are governed by the Regulated Health Care Professionals Act (RHPA). Accessibility Counsellors work with students to identify individual accommodation needs so that students can more fully participate in their academic studies. Once a student engages ALS they are paired with an Accessibility Counsellor.

Accessibility Counsellors collaborate with the student to navigate and support them through their academic journey.

Assistive Technologists (AT)

Once a student has connected with our services their Accessibility Counsellors may see value in referring them to an Assistive Technologist to support their academic accommodations. They provide individual assessment and training on the use of assistive technology software and devices in the classroom for students with disabilities registered with ALS.

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assessment and training on the use of assistive technology software and devices in the classroom for students with disabilities registered. Assistive Technologists support students with items such as:

- Studying with Technology
- Capturing Course Content with Technology
- Writing with Technology

Learning Strategist (LS)

Another resource an Accessibility Counsellor may connect a student with is a Learning Strategist. Learning Strategists aid students registered with ALS with learning and study skill development.

Learning Strategists can provide guidance and resources for items such as:

- Mapping out your term
- Time Management
- Reading and Note Taking
- Study Skills
- Test-Taking strategies

Office Assistants (OA)

Our Office Assistants are the front facing staff that Seneca Students connect with when using our services. The Office Assistants are here to answer calls, emails and in-person questions in regard to booking appointments, our service, navigating the college departments and much more.

Services Advisors (SA)

Our Services Advisors support students connecting with support services. Service Advisors ensure students have timely and appropriate access to ASL Interpreters, Computerized Note-takers, Education Assistants, Behavioural Coaches, Academic Coaches, ADHD Coaches and Tutors. Working closely with the AC and students the Service Advisors ensure the students academic accommodations are met.