

Drop-in Services

Version 96

Published 9/28/2023 by [Nicole Lavery](#) Last updated 12/16/2025 6:16 PM by [Mohamad Tafish](#)

The Service Hub offers drop-in advisement with specialists at each of our three main campuses to help answer your questions and provide support.

Career Peer Services

Do you need your résumé reviewed in real-time with constructive feedback? We've got you covered. No appointment is necessary—drop by for guidance on résumés and find out more about Seneca Works and all of the ways we support students and alumni.

- [Newnham campus](#): Monday to Friday, 10:00 AM – 4:00 PM
- [Seneca@York campus](#): Tuesday and Thursday, 11:00 AM – 4:00 PM
- [King campus](#): Wednesday, 10:00 AM – 4:00 PM

Immigration Advisement

Connect with an immigration specialist at The Service Hub to ask questions about the temporary resident documents that are required to study at Seneca Polytechnic including, but not limited to: study permits, visas, work permits and/or Post-Graduation Work Permit (PGWP) eligibility. If you're interested, [book an appointment online](#) or visit the [Activities, Events and Workshops](#) page to learn the drop-in hours for each campus.

Recruitment Support for Canadian Applicants

Have questions about Seneca's programs? The Seneca Recruitment team is available for drop-in advising at our Newnham campus Service Hub. Visit us between Monday and Friday, from 9 a.m. to 5 p.m. to get the support you need, or [book an appointment](#) to meet with an adviser. To better suit your needs, appointments are offered both online and in person.

Recruitment Support for International Applicants

Interested in studying at Seneca as an international student? The Seneca International team will be available for multilingual in-person support including pre-admissions information and

application assistance at our Newnham campus Service Hub between 9 a.m. and 5 p.m.

International Student Support (Housing Support, Health Insurance and Settlement)

At Seneca, we are here to support you as you make the transition to study and live in Canada. If you need assistance with housing, health insurance or settlement support, visit The Service Hub at your campus at Newnham campus on Mondays from 9:30 a.m. to 3:30 p.m. or [book an appointment online](#) with a member of our team.

Benefits Plan Representative On-Campus

Have questions about your health insurance plan or a recent claim? A Morcare representative is available Monday to Friday from 9 a.m. to 5 p.m. at Newnham Campus in [The Service Hub](#) in D Building to connect with international students for personalized drop-in support.

Accessible Learning Services

We ensure all our students get the support they need to excel in their academic journey at Seneca. The [Accessible Learning Services \(ALS\)](#) provide academic accommodations, assistive technology, and other accessible learning services for students with disabilities. Visit The Service Hub at any of our four main campuses to connect with our ALS staff, who will collaborate with you to identify your accommodation needs and guide you through our registration process.