

# GitHub Migration to GitHub Enterprise Cloud (GHEC) - FAQ

Version 1

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## Frequently Asked Questions

- **What is GitHub?** GitHub is a version control system for software development. It allows you to track changes to code, collaborate with others, and share projects.
- **What is GitHub Enterprise Cloud?** GitHub Enterprise Cloud is a private version of GitHub managed by Seneca. It allows you to collaborate on code projects securely within the Seneca community.
- **Where is the Seneca GitHub Enterprise Cloud (GHEC)?** <https://github.com/Seneca-Polytechnic>
- **What is a Managed User Account?** Because your account is linked to the Seneca's identity provider, you won't have a separate password for GitHub. Your Seneca login credentials will be used for authentication. This also restricts some features typically found on a personal account.
- **Why are we using Managed User Accounts?** Managed accounts streamline user management for the Seneca and ensure everyone uses the same authentication system. This will allow users new to GitHub to have a quick start and start school work immediately, instead of going through various steps to create a new account and setting up two-factor authentication (2FA).
- **Do I need a personal GitHub account?** No, you don't need a separate personal account for Seneca work. Your managed account will allow you to access and contribute to Seneca projects. However, if you wish to contribute to open-source projects outside Seneca, you can create a free personal account.
- **Can I use my managed account for personal projects?** Managed accounts are primarily for school-related projects. You can't create public repositories or

collaborate with users outside Seneca.

## Logging In and Access

- **How do I log in?** You'll be redirected to the Seneca's single sign-on (SSO) page when you try to access GitHub Enterprise Cloud. Use your Seneca login credentials to authenticate. [Logging into GHEC](#)
- **I don't remember my Seneca login credentials. What should I do?** Contact the Seneca's IT help desk to recover your credentials.
- **Why can't I see some features on my account?** Managed accounts have some limitations compared to personal accounts. You won't see features like creating Gists (snippets of code), following external users, or creating public repositories.

## Getting Started with GitHub

- **I'm new to GitHub. Where can I learn more?** GitHub offers extensive [online tutorials] [Git Guides](#) to help you get started.
- **How do I find Seneca projects?** Your instructors or department administrators will provide information on how to access relevant repositories.
- **How do I collaborate on a project?** Once you have access to a repository, you can clone it to your local machine, make changes, and then push your changes back to the repository. GitHub provides instructions: [Inviting a collaborator to a personal repository](#)
- **Who can I contact for help?** If you have questions beyond this FAQ, contact your instructor or the Seneca's ITS help desk for further assistance.

tags : ghec-faq, github, github-faq