

# Just launched at The Service Hub: new satisfaction survey on in-person experience

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Your feedback matters to us. As we explore ways in which we can better support you at The Service Hub, we are delighted to share the following updates:

- We have launched a new, three-question survey for students who receive assistance at The Service Hub in person. At the conclusion of your in-person interaction at The Service Hub, you will be prompted by your representative to complete the survey
- Students who complete the survey will be eligible to enter **The Service Hub Survey Contest** for a chance to win a \$50 credit on their OneCard
- A new winner will be randomly drawn from the eligible survey respondents each week and announced in The Service Hub **Smart Bars**

For more information on the rules and regulations associated with the updated Contest, please visit [this page](#).

tags : student-news