

# IT Support

Version 39

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ITS Student Service Desk can assist with [password issues](#), computer and network problems, application installations and problems, [audio/visual equipment](#), [printing problems](#), mobile devices, and any other technical issues.

## Contact us

Contact us by phone, email, web, or walk-in to ask questions, report problems, or open a case for IT support.

- Email: [servicedesk@senecapolytechnic.ca](mailto:servicedesk@senecapolytechnic.ca)
- In-person: A Service Desk is located at the King, Newnham, and Seneca@York campuses
- [Live Chat](#)

## Open a case for IT support

- Send an email to [servicedesk@senecapolytechnic.ca](mailto:servicedesk@senecapolytechnic.ca) from your Seneca student email. Please include your Student Number, a detailed description of your issue, and provide screenshots of the issue if possible.
- You will receive an automatic reply that contains your case number; you can use this number to [check the status](#) of your inquiry.

tags : its-support