## **IT Support**

Version 34

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ITS Student Service Desk can assist with password issues, computer and network problems, application installations and problems, audio/visual equipment, printing problems, mobile devices, and any other technical issues.

## Contact us

Contact us by phone, email, web, or walk-in to ask questions, report problems, or open a case for IT support.

• Email: servicedesk@senecapolytechnic.ca

• Phone: 416.764.9900

 In-person: A Service Desk is located at the King, Markham, Newnham, and Seneca@York campuses

## Open a case for IT support

- Send an email to <a href="mailtoservicedesk@senecapolytechnic.ca">seneca student email</a>. Please include your Student Number, a detailed description of your issue, and provide screenshots of the issue if possible.
- You will receive an automatic reply that contains your case number; you can use this number to check the status of your inquiry.

tags: its-support