

Sam Kim

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Program: Hospitality - Hotel and Restaurant Services Management (HTM)

Graduated: 2013

Current Position: Director of Rooms, at Hilton Toronto; In charge of all Front of the house and back of the house operation of 600 rooms Hilton's flagship hotel. I also oversee building maintenance and security operation. As a member of the Executive Committee of the hotel, I work with all key departments to ensure that the hotel operates efficiently while generating profit and high guest satisfaction.

Experience:

- Director of Rooms - Hilton Toronto
- Front Office Manager - Hilton Toronto
- Assistant Director, Guest Experience - The Westin Harbour Castle
- Front Desk Manager - Sheraton Centre Toronto
- Manager on Duty - Residence Inn by Marriott Toronto Downtown
- Rooms Management Trainee and Guest Service Representative - Marriott Bloor Yorkville
- Progressive Roles within Operations - Intercontinental Hotels Group

Advice: My hotel career started when I applied for Seneca College of Applied Arts & Technology. Seneca was a place where I was able to connect my passion to a real-life career. All of my professors were industry experts, and their feedback and advice are the reason for my growth within this industry. Ask questions, ask for advice and do not hesitate to ask for help. It will help you find great externship opportunities, and this is where your career in the hotel & restaurant industry will begin.

tags : alumni