

Reset Your Former Student Portal Password

Version 3

Published 2/28/2025 by **Tyler Stevens** Last updated 9/29/2025 8:37 PM by **Nadine Chautlal**

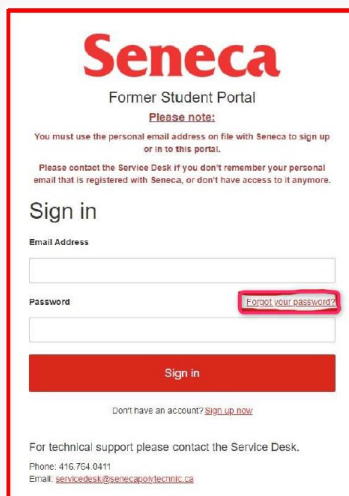
About

- Resetting your password on the Former Student Portal will allow you to log in with a new password on future log in attempts.
- A password reset may assist with some common log in issues or with **accessing your account**.
- Please make sure your e-mail address matches Seneca's records. If not, please contact the **Registrar's Office**.

Resetting Your Password

Step 1 Navigate to the **Former Student Portal** Log in Page

Step 2 Click on **Forgot your password?**



Seneca
Former Student Portal

Please note:
You must use the personal email address on file with Seneca to sign up or in to this portal.
Please contact the Service Desk if you don't remember your personal email that is registered with Seneca, or don't have access to it anymore.

Sign in

Email Address

Password
 [Forgot your password?](#)

Sign in

Don't have an account? [sign up now](#)

For technical support please contact the Service Desk.
Phone: 416.754.6411
Email: senecadesk@senecacollege.ca

Step 3 Enter the e-mail address associated with your account and click **Send verification code**



Email Address

Send verification code

Step 4 Check your e-mail and copy the verification code

Verify your email address

Thanks for verifying your ccycuwmmfjgijxddiop@cwmx.com account!

Your code is: 012894

Sincerely,
Seneca Former Employees/Students and Graduates Portal

Step 5 Return to the Former Student Portal.

- Enter your verification code.
- Click **Verify code**.

Verification code has been sent to your inbox. Please copy it to the input box below.

Email Address

ccycuwmmfjgijxddiop@cwmx.com

Verification code

012894

Verify code Send new code

Step 6 Enter and confirm your new password.

- Complete the **I'm not a robot CAPTCHA**
- Click **Continue**

Seneca

Self Service Password Reset

New password

.....

Confirm new password

.....

Continue

☒ I'm not a robot

 reCAPTCHA

Step 7 Enter the 6-digit code from your authentication app and click Verify

Seneca

Time Based One Time Password

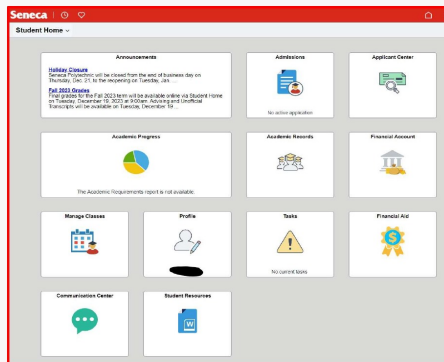
Enter the verification code from your authenticator app.

Enter your code

395037

Verify

- If successful, you will be logged in and can now access the Former Student Portal.



Frequently Asked Questions

For a complete list, please visit the Former Student Portal [F.A.Q.](#)

Troubleshooting

- I receive an error that my e-mail is not linked to a former student
- I have lost or can no longer access the Multifactor Authenticator tied to my former student portal account

tags : former-student, fsp