

# FAQs: Evacuation Assistance for Students

Version 3

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## FAQs: Evacuation Assistance for Students

### 1. I have a disability and might need help evacuating during an emergency. What should I do?

If you require evacuation assistance during an emergency (e.g., due to a mobility, visual, or temporary disability), you can contact either:

- [Accessible Learning Services \(ALS\)](#)
- [Security Services](#)

They'll help develop an Individualized Emergency Response Plan tailored to your needs.

### 2. Do I need to be registered with Accessible Learning Services to get evacuation assistance?

No. While many students connect through ALS, you can also reach out directly to Security Services if you do not require academic accommodations but still need evacuation support.

### 3. What happens after I request evacuation assistance?

A member of the Security Services team will meet with you to review your Emergency Information Questionnaire and assess your needs. Together, you'll create a personalized plan that outlines how you'll be notified in an emergency, who may assist you, and your designated evacuation route or Area of Refuge.

### 4. Will my information be kept private?

Yes. **Your personal health details are not required.** The plan will only focus on what kind of

help you may need during an emergency, and it will only be shared with those directly involved in your safety (e.g., Security Services, faculty, emergency assistants).

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**5. What if I have a temporary condition like a broken leg or recent surgery?**

You can still request an Emergency Response Plan. Temporary plans can be created to support you during your recovery period.