

CS: Student Feedback

Version 1

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Student Feedback and Complaints

We value your voice.

Seneca Polytechnic's Counselling Services is committed to providing respectful, inclusive, and supportive care. Your feedback helps us improve our services and ensure that students have a safe, positive experience when accessing mental health supports on campus.

How to Share Feedback or Submit a Complaint

If you would like to share your experience, positive or negative, you can email us directly at:

✉ senecacnas@senecapolytechnic.ca

Please include:

- A description of your feedback or concern
- The date and location of your service interaction (if applicable)
- Whether you would like a follow-up from a member of our leadership team

What Happens Next?

If you request follow-up, a member of the Counselling Services leadership team will connect with you within 48 business hours.

We take all student input seriously and handle every complaint confidentially, with care and professionalism.