

# OneCard Office service changes on July 10

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After introducing enhancements to the OneCard experience at Seneca Polytechnic over the past few years — including the Seneca OneCard app, remote service delivery and a [new-and-improved photo submission portal](#) — the OneCard Office is making the following service changes on Thursday, July 10:

- The physical OneCard Office locations at King and Seneca@York campuses are closed permanently, with their services moving online (the Newnham Campus location will continue to support you from within The Service Hub space on the second floor of Building D)
- The Virtual OneCard, as Seneca's official campus card, remains freely available to you through the Seneca OneCard app. If you wish to have a new or replacement plastic OneCard, then you will be charged a \$30 fee

## Do you need a placement card?

If you are in one of the academic programs at Seneca that requires you to have a [placement card](#), the OneCard Office will co-ordinate with your academic area on the delivery of your card before your placement starts.

If you lose your placement card and need another one, then you will be charged the \$30 fee mentioned earlier.

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