

Flight Attendant Specific - Policies and Procedures (The Flight Attendant)

Version 1

Published 11/6/2025 by [Holly Werda](#) Last updated 11/6/2025 6:12 PM by [Holly Werda](#)

This course introduces students to a career as a flight attendant. Information learned in this course, based on Transport Canada's policies and procedures, will allow a student to successfully pass an airline's Initial Training Program. Students will be introduced to Canadian Aviation Regulations in relation to how and when a crewmember works onboard an aircraft. Topics include uniform, grooming, punctuality, reliability, and airline safety.

College Course (Ministry Code)	FSO110 NDC (TJE4T)
Start/End Dates	February 25, 2026 to June 3, 2026
Class Day/Time	Wednesday from 3:20 p.m. to 6:00 p.m.
Location/delivery	Newnham Campus in-person
School Board Partnerships	DPCDSB, PDSB, TCDSB, TDSB, YCDSB, YRDSB
Specialist High Skills Major (SHSM) Sectors	Hospitality and Tourism , Transportation
Course Outline	Flight Attendant Specific - Policies and Procedures (The Flight Attendant)
Pathways to the full-time Seneca programs	<ul style="list-style-type: none">• Flight Services• Flight Services – Operations & Cabin Management