

# The Service Hub SMS system update scheduled for Jan. 19

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A system update for the SMS chat channel at The Service Hub will be performed starting on Monday, Jan. 19. The process may take up to three days to complete.

While the update is in progress, SMS messaging will be unavailable and messages sent through this channel will not reach The Service Hub agents. If you require assistance during this time, please connect through live chat, [WhatsApp](#) or visit The Service Hub in person.

SMS communications will resume once the system update is complete, thank you for your understanding.

tags : student-news