

How to return Friendlier reusable containers: 2026 edition

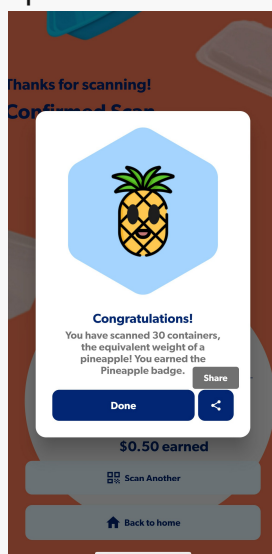
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Did you know that a 50-cent refundable deposit is applied at the point of purchase to all Friendlier reusable containers used in our cafeterias?

Whenever you properly return a Friendlier container after enjoying a meal, not only do you help prevent unnecessary plastic items from ending up in the landfills, but you also initiate the process of getting your deposit back.

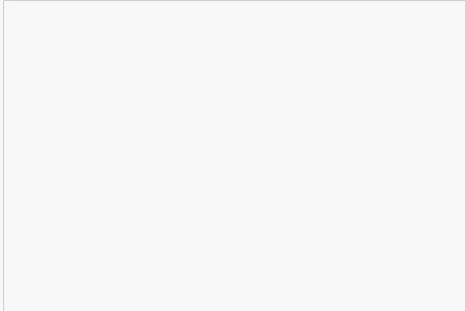
Your 4-step guide

1. **Create your Friendlier account:** Among other functions, an account enables you to track your returns and deposits. You can set one up through the Friendlier mobile app (available for [iOS](#) and [Android](#)), or by using the [Friendlier web portal](#).
2. **Dine and scan:** Once your account is set up, enjoy your meal and then scan your Friendlier container by using one of two methods:
 - **App:** Scan the QR code on the bottom or side of the container using the mobile app
 - **Web:** Visit app.friendlier.ca using your web browser and enter the alphanumeric code manually

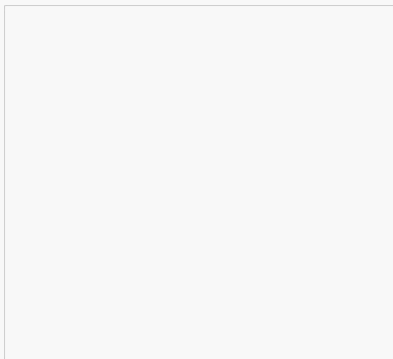


3. **Friendlier container ⇒ Friendlier bin:** Once you have scanned your container, empty and place it in one of the designated, marked Friendlier return bins located on campus for proper collection.

Leaving them in regular recycling or garbage bins would prevent them from being collected properly, which in turn would prevent your deposit from being returned to you.



4. **Get your deposit back:** After your container has been successfully processed, you can choose to either get your deposit back through e-transfer, or donate your deposit to one of the many great causes — local and national — accessible through Friendlier.



Need additional assistance?

Once a container has been properly scanned and returned, it typically takes 1-2 weeks for the associated deposit to be reflected in your account. If it has taken more than three weeks, please contact: info@friendlier.com.

For questions regarding the Friendlier program at Seneca, please contact: sustainability@senecapolytechnic.ca.

tags : student-news, sustainable-seneca