## Health insurance - Domestic students

Version 2

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Domestic Students are automatically covered on a semester basis for benefits if they are daytime students registered in a Ministry of Training, Colleges and Universities approved full-time, post-secondary, or post-diploma program and have paid insurance premiums in full. Coverage begins on the first day of the semester and is only in effect while you are attending daytime classes.

Introducing WeConnect, your Student Mental Health and Wellness Program.

**WeConnect** provides post-secondary students, and dependents, with short-term therapy, lifestyle counselling, courses, resources and events to improve mental and physical health. Access to clinical care services is simple and available on-demand, in-person and telephonic and all services are globally accessible to provide synergy at each campus for all domestic students. The program seeks to contribute to a resilient domestic student community by further augmenting existing on-campus mental health resources.

Access is available 24/7 by phone or virtual resources, worldwide. Call/text 1-888-377-0002 or find more information on www.wespeakstudent.com

The following benefits are available to you under your Group Insurance Plan.

- Accidental
- Prescription
- Dental
- Extended Health Care
- WeConnect

For complete details, please refer to the information brochure available on this page or visit www.wespeakstudent.com. The benefits are subject to all conditions, limitations, exclusions and other terms outlined in the Master Group Insurance Policy.

#### What you need to know:

- Changing your plan does not cost any extra
- Create a profile online to view full details of each plan and submit claims

#### What fees do I pay?

Fall Semester - September start students \$263.76 (taxes included) Winter Semester - January start students \$240.89 (taxes included) Summer Semester - May start students \$131.62 (taxes included)

### What if I am already covered?

You may decline coverage should you have another coverage by submitting an online opt-out form at <a href="https://www.wespeakstudent.com">www.wespeakstudent.com</a>

### **Opt-out/Opt-in Deadlines**

- Fall 2023 semester: September 29, 2023 (for Fall semester start students only)
- Winter 2024 semester: February 2, 2024 (for Winter semester start students only)
- Summer 2024 semester: May 1, 2024 (for Summer semester start students only)

Proof of other private insurance plans is required to opt out. Opt-out refunds will be provided only by direct deposit.

(Students can opt-out of the health plan during the deadlines mentioned above. The opt-out is for 1 academic year and is irreversible. Students can opt-out from the benefits during their first semester of their studies, or every September, which is the start of the policy year. Proof of other personal insurance is required)

If you drop-out or leave for any reason, the coverage is automatically terminated. Students that attend Seneca College for only one semester, they will receive benefits for that semester only.

To submit a claim, you can either register online at: ClaimSecure to submit your claims electronically, or download the claim forms from WeSpeakStudent. You can also download the forms below:

- Prescription Drug Claim Form
- Dental Claim Form
- Extended Health Care Claim Form
- Vision Claim Form
- Accident Claim Form

# Do you want to know how to submit a claim online? Click here to view the video tutorials.

**When submitting a claim**, the following information will be needed: Group No. 513981 Policy No. 100011685 Provider: ClaimSecure Certificate No. N------ (9 digits Seneca student number. e.g: N012345678)

For more information on your health and dental coverage, you can email: hd@ssfinc.ca Visit your local SSF office in one of the locations below for more information on your Health and Dental plan.

Campus	Room	Phone
King Campus	MH1500	437-312-0404
Newnham Campus	F1525	437-312-0401
Seneca@York Campus	S2014	437-312-0402

Click here to download your Health and Dental Benefits card.

Click here to download your copy of the Health & Dental Plan Brochure.

If you are an **international student**, visit the health information webpage for information on the international student health and dental plan.

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