

# How do I get a hold of Security?

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Have you every asked yourself “How do I get a hold of Security”? Campus Security operates offices at five Seneca College campuses and employ trained safety and security personnel. Although they are always there, you may find yourself looking to get a hold of Campus Security at any location on any given campus.

As a result of this need, Campus Security operates several electronic methods of emergency communication to provide our community with various options to contact security for any matter. These methods of communication include the Seneca SAFE app, Emergency Extension and Emergency Help Phones.

## **Seneca SAFE App**

As a part of our commitment to campus safety, we use Seneca SAFE as the official campus safety app on mobile devices and classrooms podiums. It immediately connects users to Security and Emergency Services during situations that require assistance.

Download the Seneca SAFE app to have instant access to campus safety resources including emergency contacts, response plans, counselling and medical resources. Seneca SAFE allows you to use your mobile device as a Mobile BlueLight to connect with security personnel when you feel threatened or unsafe. When you activate the Mobile BlueLight, Campus Security will be alerted of your location and you will be connected to an on-duty officer. If you are unable to speak due to the nature of the emergency, Campus Security will respond to the location of the alarm.

The College currently requires that all community members screen themselves for symptoms of COVID-19 prior to coming to the campus using the Seneca SAFE app Self-Assessment feature.

## **Emergency Help Phones (Blue Light)**

Newnham, Seneca@York, Markham and King Campuses are equipped with Emergency Help Phones that are directly connected to Campus Security at each campus. They provide automatic detection of your location. You will find these phones internally and externally at various locations around the campus.

If you have any questions about the above Emergency Communications or Campus Security, feel free to drop by your local Campus Security Office or contact us by one of the following methods:

General Inquiries 416.764.0911

Email [security@senecacollege.ca](mailto:security@senecacollege.ca)

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