

Submit a Claim

Version 2

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When visiting a medical facility, you will be asked to either pay for the medical service fee upfront or will have your student medical card information collected to have the insurance carrier billed directly. If you happen to pay for any covered medical services upfront or have an outstanding bill paid on your behalf, you must submit a claim in order to be reimbursed. Please visit the [Morcare website](#) to print a health care claim form and review the instructions on how to fill it out.

Drug, Dental and Extended Health Claims

(e.g. vision, physiotherapy, social worker)

ClaimSecure — the insurer for drugs, dental, vision and extended health — is temporarily not accepting online submissions. Follow these instructions to submit your claim:

- Complete the applicable claim form, available on the [MorCare website](#) and submit it with original receipts to: ClaimSecure, PO BOX 6500 STN A, Sudbury, ON P3A 5N5
- Keep copies for your records.

Medical Claims

(e.g. hospital and physician visits, emergency room visits, walk-in clinics, blood test, x-rays and ultrasounds, diagnostic imaging)

- Submit the [International Student Health Care Claim Form](#) with original receipts to: claims@morcare.ca
- Complete sections 1a, 2, 3, and 5 of the [claim form](#)
- Processing may take up to six weeks

Please note: All claims must be submitted within six months from the service date or before November 30.