

Seneca upgrading email filtering software

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For the past three years, ITS has been utilizing a software product called Mimecast for Seneca's email filtering service. The purpose of this software is to keep spam and other unwanted emails from reaching your inbox. On Thursday, Aug. 11, ITS will replace Mimecast with [Microsoft Advanced Threat Protection \(ATP\)](#) software. ATP will enhance Seneca's email filtering capabilities. External links and attachments will continue to be scanned automatically to ensure they are safe. Malicious links will continue to be blocked.

While most users will not notice a difference, one visible change will be how the quarantined emails are delivered to your inbox. Mimecast deployed an email twice-daily from postmaster@senecacollege.ca. These will now be replaced with a once-daily email from quarantine@messaging.microsoft.com.

If a blocked message needs to be released immediately, there will remain an option to do so.

You can visit [Email Security](#) on MySeneca for more information, or email servicedesk@senecacollege.ca if you have any questions.

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