IRCC Webform: Contact IRCC online

Version 6

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The Webform is an online tool used to contact Immigration, Refugees and Citizenship Canada (IRCC).

Here are scenarios when you would submit a Webform to contact IRCC:

	For example:
Ask questions	General questions, enquiry about your submitted application, request replacement of your immigration documents
Update my application	Upload new or additional documents, e.g., new offer letter, additional financial documents, change or remove a representative, etc.
Change my information	Mailing address, email, phone number, contact information
Change of family situation that affects your application	Marriage status, death of a family member
Change of other information that affects your application	Program eligibility, job status, education, language skills, etc.
Report a technical problem	You are not able to log in to your IRCC account

For more information on how to submit an IRCC Webform, view the IRCC Webform Submission guide.

IRCC agents do not have access to information on your case and cannot advise on application processing times. Check your application status online.

If you have additional questions or require guidance and assistance, you can book a virtual or in person on-campus appointment with one of our Immigration Specialists. Visit the **immigration advisement page** for details on how to book an appointment.

tags: ircc, permit, visa, visa-permits, webform