

IRCC Webform: Contact IRCC online

Version 4

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The **Webform** is an online tool used to contact Immigration, Refugees and Citizenship Canada (IRCC).

Here are scenarios when you would submit a Webform to contact IRCC:

	<i>For example:</i>
Ask questions	<i>General questions, enquiry about your submitted application, request replacement of your immigration documents</i>
Update my application	<i>Upload new or additional documents, e.g., new offer letter, additional financial documents, change or remove a representative, etc.</i>
Change my information	<i>Mailing address, email, phone number, contact information</i>
Change of family situation that affects your application	<i>Marriage status, death of a family member</i>
Change of other information that affects your application	<i>Program eligibility, job status, education, language skills, etc.</i>
Report a technical problem	<i>You are not able to log in to your IRCC account</i>

For more information on how to submit an IRCC Webform, view the [Submitting IRCC WebForm.pdf](#) guide.

IRCC agents do not have access to information on your case and cannot advise on application processing times. [Check your application status online.](#)

For additional questions, contact theservicehub@senecapolytechnic.ca to be connected to an immigration specialist.

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