

# Prospective International Students

Version 26

Published 8/18/2022 by **Kelly Mathews** Last updated 3/13/2024 3:54 PM by **Julie Leong**

Are you a **prospective international student** looking for information about available programs, admission requirements, English language requirements, and how to apply?

Connect with us at [seneca.international@senecapolytechnic.ca](mailto:seneca.international@senecapolytechnic.ca) or phone 1.416.764.9900 or visit **The Service Hub** on campus.

Are you a **current international student** looking for assistance with study permits, medical insurance, building your timetable, change of plans, or other topics?

For assistance please visit the Service Hub via the below channels:

- **The Service Hub online:** <https://theservicehub.senecapolytechnic.ca> for access to extensive self-service support articles and resources by searching for your topic
- **Email:** [theservicehub@senecapolytechnic.ca](mailto:theservicehub@senecapolytechnic.ca)
- **Phone:** 416.764.9900
- **WhatsApp:** send a message to 437.422.7857
- **SMS:** send a text message to 416.848.8383
- **In-person:** visit The Service Hub on campus at King (GH2100), Markham (main level), Seneca York (Stephen E. Quinlan Building Welcome Desk), or Newnham (Building D entrance)
- **\*Live chat:** log into **The Service Hub** using your Seneca email address and select "Chat with and Expert" to speak to a live agent from 8:30 a.m. to 7 p.m. EST Monday to Friday
- **\*Appointments:** log into **The Service Hub** and select "Book Appointment" on any

article to get all your questions answered by a Service Hub representative

*\*Note that Seneca login credentials are required for the Live Chat, and Appointment option*

Visit us on the web for information about [program delivery information](#), and other [FAQs](#).

tags : newnham-campus, seneca-international