

# Introduction to Seneca's Learning Platforms

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Familiarize yourself with the different technologies used at Seneca. Hosted by Seneca's Information Technology Services, these introductory sessions will show you how to access technology, IT services, learning platforms and resources. To learn more, visit [Seneca's ITS website](#). Sessions will be delivered using Zoom. The passcode to join all sessions is: **ITs2022**

**Video Conferencing Tools** - Your professors will be using one of four online learning platforms to deliver classes and to connect with you: BigBlueButton, Microsoft Teams, Webex and Zoom. Join ITS to learn how to access the platform and key features for online classes.

## Accessing Technology at Seneca

This session will show you how to activate your Seneca account, set up Microsoft Authenticator (two-step verification), and access services such as Learn@Seneca, Student Home, email, free software, and IT help desk.

[Monday, Aug. 29 Accessing Technology at Seneca](#) – 10 a.m. EDT

## Video Conferencing Tools at Seneca

Four video conferencing tools are available to support online learning. Join ITS to learn how to access these tools, key features and resources.

### Microsoft Teams

All students are eligible for a **Seneca Teams licensed account**.

[Wednesday, Aug. 31 Microsoft Teams](#) – 10 a.m. EDT

### Zoom

All students are eligible for a **Seneca Zoom licensed account**, join this session to learn important steps for configuring and signing in.

[Wednesday, Aug. 31 Zoom](#) – 2 p.m. EDT

## **BigBlueButton**

Thursday, Sept. 1 **BigBlueButton** – 2 p.m. EDT

## **Webex**

Friday, Sept. 2 **Webex** – 10 a.m. EDT