

# Live services

Version 92

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## Live Services: Virtual

If you can't find what you're looking for through [The Service Hub Portal](#), you can get live help from Service Hub Representatives through our virtual services.

Live Chat	To connect with a live agent, visit <a href="#">The Service Hub</a> online and type 'help' into the chat bubble in the bottom right corner of the page. Click 'Transfer me to a live agent'.
WhatsApp	Send a message to 437.422.7857
SMS	Send a text message to 416.848.8383.
Phone	Call 416.764.9900.
Virtual Appointment	<a href="#">Book an appointment here</a> and select a time and date that works best for you.

The hours of operation for virtual services are as follows:

**Phone:** Monday to Friday: 8:30 a.m. to 5 p.m.

**Live Chat, WhatsApp, & SMS:**

- Monday to Friday: 8:30 a.m. to 7 p.m.
- Saturday and Sunday: 8:30 a.m. to 12:30 p.m.

## Live Services: In-Person


You can also visit The Service Hub on campus to have your questions answered in-person.

**King Campus,**  
GH2100

**Hours of Operation:**

8:30 a.m. to 5 p.m.

Saturday and Sunday: 8:30 a.m. to 12:30 p.m.





Newnham  
Campus,  
Building D  
entrance

**Hours of  
Operation:**

8:30 a.m. to 5  
p.m.

Saturday and  
Sunday: 8:30  
a.m. to 12:30  
p.m.



Seneca@York  
Campus,  
Stephen E.  
Quinlan  
Building,  
welcome  
desk

**Hours of  
Operation:**

8:30 a.m. to 5  
p.m.

Saturday and  
Sunday: 8:30  
a.m. to 12:30  
p.m.



tags : the-service-hub