

Live services

Version 71

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Live Services: Virtual

If you can't find what you're looking for through [The Service Hub Portal](#), you can get live help from Service Hub Representatives through our virtual services.

| | |
|---------------------|--|
| Live Chat | To connect with a live agent, visit The Service Hub online and type 'help' into the chat bubble in the bottom right corner of the page. Click 'Transfer me to a live agent'. |
| WhatsApp | Send a message to 437.422.7857 |
| SMS | Send a text message to 416.848.8383. |
| Phone | Call 416.764.9900. |
| Virtual Appointment | Book an appointment here and select a time and date that works best for you. |

The hours of operation for virtual services are as follows:

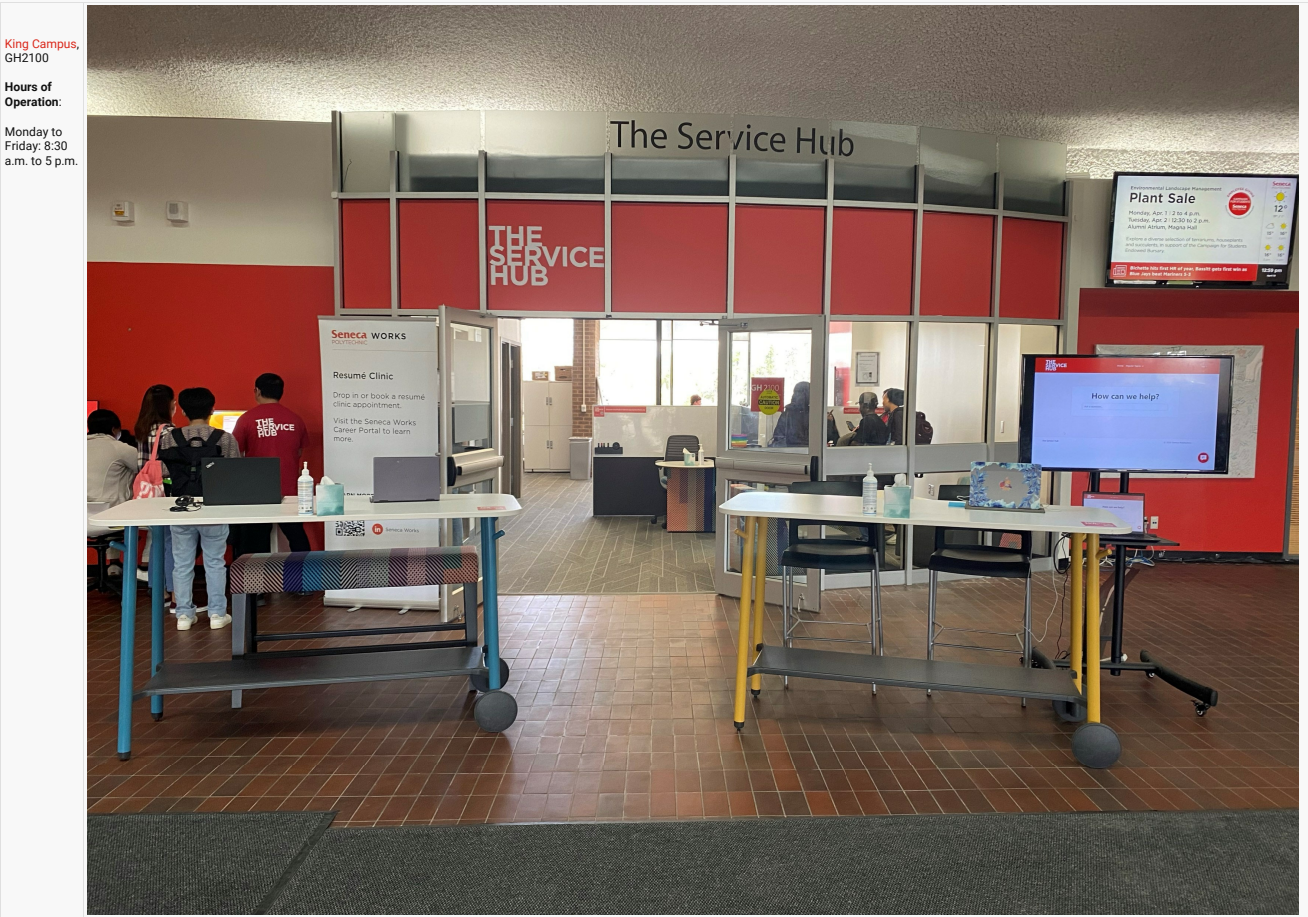
Phone: Monday to Friday: 8:30 a.m. to 5 p.m.

Live Chat, WhatsApp, & SMS:

- Monday to Friday: 8:30 a.m. to 7 p.m.
- Saturday and Sunday: 8:30 a.m. to 12:30 p.m.

Live Services: In-Person

You can also visit The Service Hub on campus to have your questions answered in-person.



Newnham
Campus,
Building D
entrance

**Hours of
Operation:**

Monday to
Friday: 8:30
a.m. to 5 p.m.

Saturday and
Sunday: 8:30
a.m. to 12:30
p.m.

**Extended
Hours of
Operation:**

From Aug. 25
to Sept. 19,
The Service
Hub is open
until 7 p.m.

From Sept.
2–5, The
Service Hub
opens at 7:30
a.m.



Seneca@York
Campus,
Stephen E.
Quinlan
Building,
welcome
desk

**Hours of
Operation:**

Monday to
Friday: 8:30
a.m. to 5 p.m.



tags : the-service-hub