Live services

Version 76

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Live Services: Virtual

The call center and virtual appointments are temporarily unavailable until further notice.

If you can't find what you're looking for through The Service Hub Portal, you can get live help from Service Hub Representatives through our virtual services.

Live Chat	To connect with a live agent, visit The Service Hub online and type 'help' into the chat bubble in the bottom right corner of the page. Click Transfer me to a live agent'.
WhatsApp	Send a message to 437.422.7857
SMS	Send a text message to 416.848.8383.

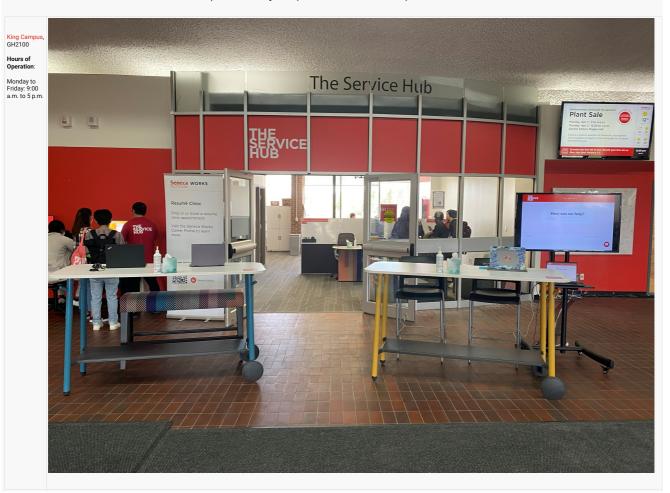
The hours of operation for virtual services are as follows:

Live Chat, WhatsApp, & SMS:

- Monday to Friday: 8:30 a.m. to 5 p.m.
- Saturday and Sunday: 8:30 a.m. to 12:30 p.m.

Live Services: In-Person

You can also visit The Service Hub on campus to have your questions answered in-person.



Newnham Campus, Building D entrance

Hours of Operation:

Monday to Friday: 8:30 a.m. to 5:00 p.m.

Saturday and Sunday: 8:30 a.m. to 12:30 p.m.



Seneca@York Campus, Stephen E. Quinlan Building, welcome desk

Hours of Operation:

Monday to Friday: 8:30 a.m. to 5 p.m.



tags: the-service-hub

