## Live services

Version 68

Published 9/20/2022 by Sonia Novello Last updated 5/26/2025 12:37 PM by Nicole Laverty

### Live Services: Virtual

If you can't find what you're looking for through The Service Hub Portal, you can get live help from Service Hub Representatives through our virtual services.

Live Chat	To connect with a live agent, visit The Service Hub online and type 'help' into the chat bubble in the bottom right corner of the page. Click 'Transfer me to a live agent'.
WhatsApp	Send a message to 437.422.7857.
SMS	Send a text message to 416.848.8383.
Phone	Call 416.764.9900.
Virtual Appointment	Book an appointment here and select a time and date that works best for you.

The hours of operation for virtual services are as follows:

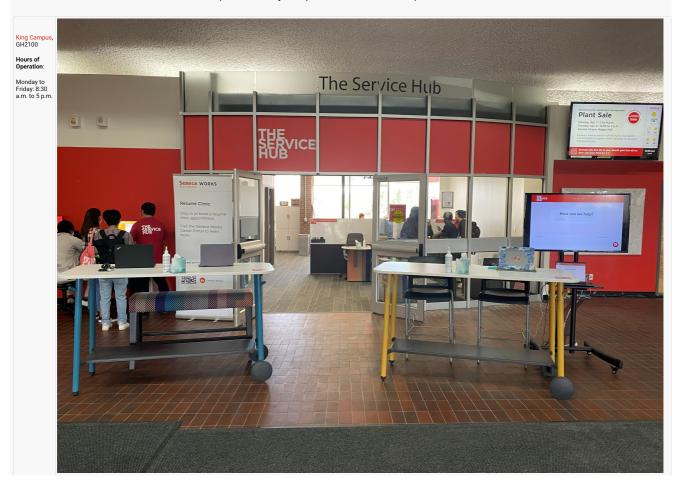
Phone: Monday to Friday: 8:30 a.m. to 5 p.m.

### Live Chat, WhatsApp & SMS:

- Monday to Friday: 8:30 a.m. to 7 p.m.
- Saturday and Sunday: 8:30 a.m. to 12:30 p.m.

### Live Services: In-Person

You can also visit The Service Hub on campus to have your questions answered in-person.



Newnham Campus, Building D entrance

Monday to Friday: 8:30 a.m. to 5 p.m.

Saturday and Sunday: 8:30 a.m. to 12:30 p.m.



Seneca@York Campus, Stephen E. Quinlan Building, welcome desk

# Hours of Operation:



tags: the-service-hub