

Live services

Version 76

Published 9/20/2022 by **Sonia Novello** Last updated 9/22/2025 12:22 PM by **Patricia Magat**

Live Services: Virtual

The call center and virtual appointments are temporarily unavailable until further notice.

If you can't find what you're looking for through **The Service Hub Portal**, you can get live help from Service Hub Representatives through our virtual services.

Live Chat	To connect with a live agent, visit The Service Hub online and type 'help' into the chat bubble in the bottom right corner of the page. Click 'Transfer me to a live agent'.
WhatsApp	Send a message to 437.422.7857
SMS	Send a text message to 416.848.8383.

The hours of operation for virtual services are as follows:

Live Chat, WhatsApp, & SMS:

- Monday to Friday: 8:30 a.m. to 5 p.m.
- Saturday and Sunday: 8:30 a.m. to 12:30 p.m.

Live Services: In-Person

You can also visit The Service Hub on campus to have your questions answered in-person.

King Campus,
GH2100

**Hours of
Operation:**

Monday to
Friday: 9:00
a.m. to 5 p.m.

Newnham
Campus,
Building D
entrance

**Hours of
Operation:**

Monday to
Friday: 8:30
a.m. to 5:00
p.m.

Saturday and
Sunday: 8:30
a.m. to 12:30
p.m.



Seneca@York
Campus,
Stephen E.
Quinlan
Building,
welcome
desk

**Hours of
Operation:**

Monday to
Friday: 8:30
a.m. to 5 p.m.



tags : the-service-hub

