

Live services

Version 70

Published 9/20/2022 by [Sonia Novello](#) Last updated 6/19/2025 2:09 PM by [Patricia Magat](#)

Live Services: Virtual

If you can't find what you're looking for through [The Service Hub Portal](#), you can get live help from Service Hub Representatives through our virtual services.

Live Chat	To connect with a live agent, visit The Service Hub online and type 'help' into the chat bubble in the bottom right corner of the page. Click 'Transfer me to a live agent'.
WhatsApp	Send a message to 437.422.7857
SMS	Send a text message to 416.848.8383.
Phone	Call 416.764.9900.
Virtual Appointment	Book an appointment here and select a time and date that works best for you.

The hours of operation for virtual services are as follows:

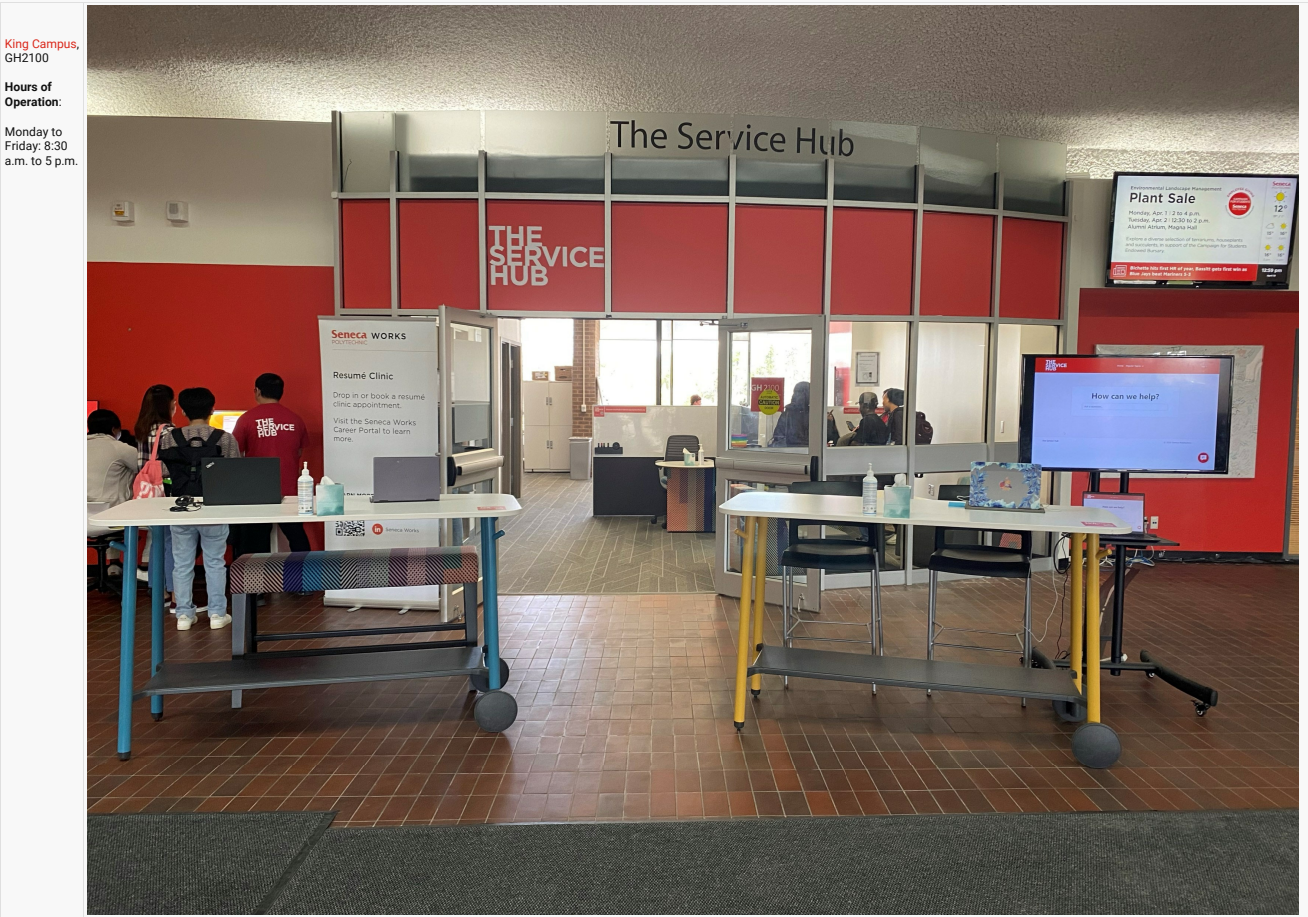
Phone: Monday to Friday: 8:30 a.m. to 5 p.m.

Live Chat, WhatsApp, & SMS:

- Monday to Friday: 8:30 a.m. to 7 p.m.
- Saturday and Sunday: 8:30 a.m. to 12:30 p.m.

Live Services: In-Person

You can also visit The Service Hub on campus to have your questions answered in-person.



Newnham
Campus,
Building D
entrance

**Hours of
Operation:**

Monday to
Friday: 8:30
a.m. to 5 p.m.

Saturday and
Sunday: 8:30
a.m. to 12:30
p.m.



Seneca@York
Campus,
Stephen E.
Quinlan
Building,
welcome
desk

**Hours of
Operation:**

Monday to
Friday: 8:30
a.m. to 5 p.m.



tags : the-service-hub