

# Issues with receiving phone calls on Teams

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Seneca is currently experiencing problems receiving phone calls through Microsoft Teams.

We are working with the vendor to address this issue.

In the event of an emergency, please call [Security and Emergency Management Services](#) by dialing (416) 764-0911 on a mobile phone or landline or by using the [Seneca SAFE app](#).

Blue Emergency buttons are also located across Seneca's campuses.

Updates on the status of Seneca's ITS services can be found [online](#). Questions or concerns can be directed to the [ITS Service Desk](#).

tags : student-news