

# Introduction to Seneca's Learning Platforms

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## Accessing Technology at Seneca

This session will show you how to activate your Seneca account, set up Microsoft Authenticator (two-step verification), and access services such as Learn@Seneca, Student Home, email, free software and ITS Service Desk.

[Wednesday, Jan. 4 Accessing Technology at Seneca – 10 a.m. EST](#)

## Video Conferencing Tools at Seneca

Four video conferencing tools are available to support online learning. Join ITS to learn how to access these tools, key features and resources.

### Zoom

All students are eligible for a **Seneca Zoom licensed account**, join this session to learn important steps for configuring and signing in.

[Wednesday, Jan. 4 Zoom – 2 p.m. EST](#)

### Microsoft Teams

All students are eligible for a **Seneca Teams licensed account**.

[Thursday, Jan. 5 Microsoft Teams – 10 a.m. EST](#)

### BigBlueButton

[Thursday, Jan. 5 BigBlueButton – 2 p.m. EST](#)

### Webex

[Friday, Jan. 6 Webex – 2 p.m. EST](#)