

# New WorkAlone SenecaSAFE Feature

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## WorkAlone SenecaSAFE Feature

The WorkAlone feature in the SenecaSAFE app is a real-time automated alert to Security Services to notify someone you are working or studying on campus to provide you personalized ways to manage your safety needs, because your safety matters!

The WorkAlone app module is designed to allow you to create virtual check-ins based on your time on campus and how frequently you want to be notified. This service allows you to control the amount of check-ins based on your personal preference for what you could be experiencing — new or existing medical concern that could cause harm if you are left alone, safety concern due to an incident on or off campus, or just want someone to know you're working late in case something was to happen.

You are able to set your phone number, campus, provide specific custom room/space information, the length of your stay on campus and how frequently you want the app to check-in.

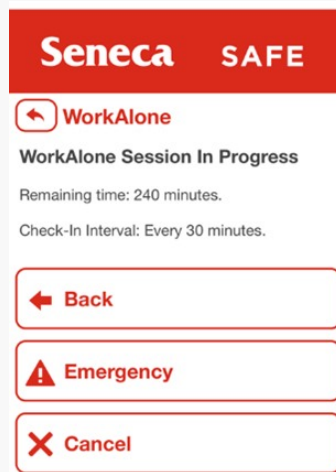
A screenshot of the "Seneca SAFE" app interface. At the top, there's a red header with "Seneca" in white and "SAFE" in a smaller white font. Below the header, there's a red button with a white left-pointing arrow and the text "WorkAlone". Underneath, there are several red input fields with white text labels: "Your Phone Number (10 digits):", "Campus:", "Room/Desk Number:", "Room/Area:", "Check-In Frequency:", and "Length of Stay:". Each field has a small white downward arrow on the right side, indicating a dropdown menu. At the bottom of the form, there's a red button with a white checkmark icon and the text "Register".

To access the WorkAlone feature, you can hit the WorkAlone button on the main page of the Seneca SAFE app or by accessing the Safety Toolbox.

Once you set up your WorkAlone session, Security Services gets real time notification that you are working on campus and can monitor your session to receive notification if:

- you fail to check in
- you are experiencing an emergency with the built in Emergency Panic button
- you end your session early and go home.

The notifications are sent to you via the SenecaSAFE push notification to check in and to Security via email, phone call, and dashboard alert.



To use the WorkAlone session, please ensure your mobile device is set to allow notifications from the SenecaSAFE app and your device has the volume on and not set to silent or do not disturb.

Want to notify someone you are working on campus, but don't have a mobile device? Don't worry, Security Services has options for you. Security Services still offers the WorkingAlone Service by contacting us via phone, email, or in person for anyone working alone on campus any time of the day or night. When you arrive, connect with us (by phone, email, or in person) to arrange periodic check-ins at your work area. When leaving, it is equally important to advise Security to discontinue the service.

**Emergency Helpline & Main Security Dispatch Phone Number: 416-764-0911**

**Email: [Security@SenecaPolytechnic.ca](mailto:Security@SenecaPolytechnic.ca)**

Download the Seneca SAFE app using the QR code below

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