

# Student IT Account Life-cycle Process

Version 10

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## Overview

A Seneca Polytechnic account, which includes access to email, OneDrive and other Seneca-licensed software and services, is created when a prospective student applies for a full-or part-time program. The account's life cycle depends on the student's enrolment and graduation, among other things. The information below details the retention and deprovisioning process.

Role	Definition	Retention
Current students	Students who are currently enrolled in a full-and/or part-time program or course	<ul style="list-style-type: none"><li>• full access to all Seneca services and software as applicable</li></ul>
Applicant and student withdrawals	Prospective students who <ul style="list-style-type: none"><li>• applied for a full- or part-time program in Seneca but did not accept the offer or enrol in a term</li><li>• withdrew within 10 days of the term starting</li><li>• have not applied for a future program</li></ul>	<ul style="list-style-type: none"><li>• account including OneDrive and Office 365 (O365) mailbox will be deleted 30 days after the beginning of the applicable term</li></ul>

Alumni: less than two years	<ul style="list-style-type: none"> <li>students who have successfully graduated from either a Seneca full- or part-time program</li> </ul>	<p>Immediately after their last attended term,</p> <ul style="list-style-type: none"> <li>access will be restricted to the <b>Seneca Works career portal</b> only</li> <li>O365 licence will be downgraded to <b>web access only</b></li> <li>they will not have access to any Seneca-licensed software/services</li> <li>account will be deleted after six terms (two years) including OneDrive and O365 mailbox</li> </ul>
Students who did not graduate	<ul style="list-style-type: none"> <li>students who did not graduate and have not registered in a future term</li> </ul>	<ul style="list-style-type: none"> <li>access is the same as current students</li> <li>account will be deleted after two terms</li> </ul>
Part-time students: single course completed	<ul style="list-style-type: none"> <li>students who completed one part-time course and have not registered for any additional courses</li> </ul>	<p>Immediately after their last attended term,</p> <ul style="list-style-type: none"> <li>O365 license will be downgraded to <b>web access only</b></li> <li>access will be restricted to library services only</li> <li>they will not have access to any Seneca-licensed software/services</li> </ul>