

Support is available to you through The Service Hub

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No matter how or where you study, help is available when you need it through [The Service Hub](#). If you are on campus or at home and have a question, connect with a Seneca expert quickly and with ease using one of our many tools:

- Live chat – log into [The Service Hub](#) using your Seneca email address and select “Chat with an Expert” to speak to a live agent from 8:30 a.m. to 7 p.m. EST Monday to Friday
- WhatsApp – send a message to 437.422.7857
- SMS – send a text message to 416.848.8383
- Appointments – log into The Service Hub and select “Book Appointment” on any article to get all your questions answered by a Service Hub representative

If you need assistance on campus, visit The Service Hub:

- King Campus: Room GH2100, Garriock Hall
- Markham Campus: Main level
- Newnham Campus: Building D, Main entrance
- Seneca@York Campus: Main level, Welcome desk

Visit the [Customer Support webpage](#) for more information.

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