

# The service hub

Version 1

Published 2/14/2023 by [Ishita Hemant Kamboj](#) Last updated 2/14/2023 2:52 PM by [Ishita Hemant Kamboj](#)

---

The Service Hub has launched four new virtual service channels – live chat, WhatsApp, SMS and appointments.

- Live chat – log into [The Service Hub](#) using your Seneca email address and select “Chat with and Expert” to speak to a live agent from 8:30 a.m. to 7 p.m. EST Monday to Friday
- WhatsApp – send a message to 437.422.7857
- SMS – send a text message to 416.848.8383
- Appointments – log into [The Service Hub](#) and select “Book Appointment” on any article to get all your questions answered by a Service Hub representative