The Service Hub channels

Version 3

Published 2/14/2023 by Ishita Hemant Kamboj Last updated 9/16/2025 1:40 PM by Deena Douara

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The Service Hub has four virtual service channels — live chat, WhatsApp, SMS and appointments.

- Live chat — log into The Service Hub using your Seneca email address and select “Chat with and Expert” to speak to a live agent from 8:30 a.m. to 7 p.m. EST Monday to Friday
- WhatsApp — send a message to 437.422.7857
- SMS — send a text message to 416.848.8383
- Appointments — log into The Service Hub and select “Book Appointment” on any article to get all your questions answered by a Service Hub representative

tags : customer-service, service-hub