

# The service hub

Version 1

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The Service Hub has launched four new virtual service channels — live chat, WhatsApp, SMS and appointments.

- Live chat — log into [The Service Hub](#) using your Seneca email address and select “Chat with and Expert” to speak to a live agent from 8:30 a.m. to 7 p.m. EST Monday to Friday
- WhatsApp — send a message to 437.422.7857
- SMS — send a text message to 416.848.8383
- Appointments — log into [The Service Hub](#) and select “Book Appointment” on any article to get all your questions answered by a Service Hub representative