Password Rules

Version 3

Published 9/24/2021 by Jennifer Kim Last updated 6/16/2025 3:13 PM by Nadine Chautilal

Your password must meet the following rules:

- Must be a minimum of 12 characters long.
- Must contain characters from three of the following four categories:
 - English uppercase characters (A through Z)
 - English lowercase characters (a through z)
 - Base 10 digits (0 through 9)
 - Non-alphabetic characters (for example, !, \$, #, %)
- May not contain your username: matched case insensitive, matched forwards and backwards.
- May not contain common keyboard sequences (eg. 12345, aaaaa): matched case insensitive, matched forwards and backwards or include words such as Seneca, letmein, qwerty.
- You may not re-use any of your 24 most recent passwords.
- You may only change your password once a day (24 hour period).

tags : its-services, myid-self-service